

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

PATENT NO. : 7,020,263 B2
APPLICATION NO. : 09/783191
DATED : March 28, 2006
INVENTOR(S) : Bauer et al.

Page 1 of 2

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 7, line 14, before "300 or similar" and after "agent" delete -- network monitoring agent --.

In column 9, line 60, before "during a call" and after "said" replace "connection" with -- connections --.

In column 10, line 38, before "; and" and after "said" replace "connection" with -- at least one connection --.

In column 10, line 39, before "if one" and after "said" replace "connection" with -- at least one connection --.

In column 11, line 9, before "; and" and after "said" replace "connection" with -- at least one connection --.

In column 11, line 44, before "encoding requirement" replace "a" with -- an --.

In column 11, lines 45-46, before "having a different" and after "each of said" replace "application" with -- applications --.

In column 11, line 48, before "; and" and after "said" replace "connection" with -- at least one connection --.

In column 12, line 20, before "compris-" and after "said" replace "system" with -- method --.

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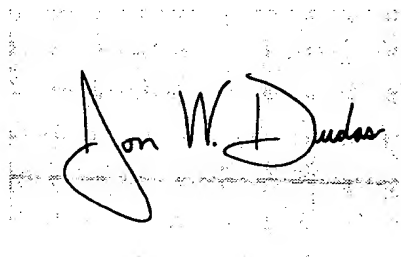
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It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 12, line 26, after "each of said" replace "segments" with -- call segments --.

Signed and Sealed this

Twenty-ninth Day of August, 2006

A handwritten signature in black ink, reading "Jon W. Dudas", is written over a faint, rectangular grid pattern.

JON W. DUDAS

Director of the United States Patent and Trademark Office